



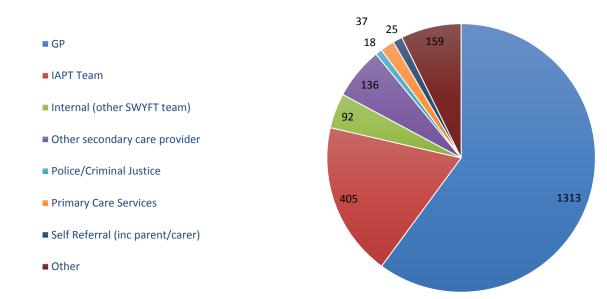
(Single Point of Access Team)

Team Manager – Andy Hart





Referral Source Breakdown over the last 26 weeks







Who can refer

- GP/ Health professional
- IAPT
- Out of Hours NHS 111
- Third sector services and partnering agencies
- SPA do not accept self referrals

Specialist services that accept direct referrals-

- Perinatal Mental Health Team (01924 316009)
- Early Intervention Team (01226 644116)
- Barnsley IAPT service





How to refer to Single Point of Access

- Email <u>swytr.barnselymentalhealthspa@nhs.net</u>
- Telephone -01226 645000 (option1)
- Post (Single Point of Access team, Lundwood Health Centre, Littleworth Lane, Lundwood, Barnsely, S71 5RG.



Criteria for referral-



- Presentation of complex /enduring mental health needs and/or risk
- Consent from client is required

(Mental health Act assessment -01226 772448).

- No open referral to secondary care mental health team (concerns/contact regarding clients that are open to services will be directed to the appropriate team that is responsible for the client's care).
- Medication advice- can be sought direct from Psychiatrist via <u>swy-</u> <u>tr.barnsleymentalhealthcoremedics@nh</u> <u>s.net</u>





Referral response time-

- Referrals received by Single Point of Access will contacted by the duty clinician within 24 hours of receipt.
- Referrals may be stepped up for more immediate response if required.
- Routine referrals are offered assessment within 14 days of referral. Client will be informed of the appointment by phone and sent out a letter of confirmation. Details of SPA duty and out of hours crisis numbers will be provided to client.





Outcome following assessment-

- Referral to the Core mental health team
- Referral to Enhanced
- Referral to IAPT
- 6 weeks follow up with SPA support worker.
- Signposted to other relevant services
- Discharged no follow up





Current Covid-19 response

At the beginning of the Pandemic we made the decision to stop face to face assessments and went to telephone only, with most of staff working agilely from home. We have continued to assess remotely unless we identify significant risks.

Video consultations are routinely available





Thank you for your time

Any Questions ?





